



Press Release



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For Immediate Release

ANNUAL WATER QUALITY REPORTS NOW AVAILABLE FOR HAWAII WATER SERVICE CUSTOMERS

WAIKOLOA, Hawaii—Hawaii Water Service (Hawaii Water) customers can now review their annual Consumer Confidence Reports (CCRs), which detail information about the quality of their local water supply, at hawaiiwaterservice.com/ccr.

Importantly, the reports confirm that Hawaii Water met all primary and secondary federal and state drinking water quality standards in 2025. They also include information on local water supplies, testing, regulations, and current water quality-related hot topics. Customers without internet access may request a copy from their local Hawaii Water office.

“Delivering safe, clean, reliable drinking water is our top priority,” said Geoff Fulks, General Manager of Hawaii Water. “We treat and test the water to meet regulatory standards and monitor emerging requirements, so customers can have confidence in the water they use every day.”

Hawaii Water supports water quality through:

- More than 4,000 annual water quality tests to monitor the quality of our water.
- Investments in treatment technologies and infrastructure to remove contaminants from source water.
- Ongoing maintenance and upgrades to pumps, tanks, pipes, and other water system infrastructure.

About Hawaii Water Service



Press Release



Hawaii Water Service provides high-quality, reliable water and/or wastewater services to residents, businesses, and resorts on Oahu, Maui, and the Big Island through about 6,700 water and/or wastewater service connections. Hawaii Water's purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company's employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility, commemorating a century of service this year, has been named one of "America's Most Responsible Companies" and one of the "World's Most Trustworthy Companies" by *Newsweek*, a USA Top Workplace, and a Great Place to Work®. More information is available at www.hawaiiwaterservice.com.

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